

Returnstar PC E-Lock Family Perfect V9.0

User Manual



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Web: <http://www.recoverystar.com>

Tel: +86-591-83385086, 87274373

Fax: +86-591-87274383

E-mail: master@recoverystar.com

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Chapter 1 Product Introduction

Returnstar PC E-Lock software is one suite of behavior control and security management product, which is researched and developed by Returnstar Electronic Information Co., Ltd for years of endeavor. It has the following 5 versions:

1. Family Flagship Version: This version is suitable for parent who is not good at computer operations to control their children's computer behavior at home.

2. Family Perfect Version: This version is suitable for administrator (parent) to control their children's computer behavior at home.

3. Finance Version: This version is suitable for financial personnel or common computer users. It is an effective tool in computer behavior control and security management.

4. Commercial Version: This version is suitable for businessmen and other users who have requirements in computer behavior control and security management.

5. Full Capability Version: It integrates all functions of Family Perfect Version and Commercial Version. It is suitable for other consumer group to use in different environment and management habit, and guarantees the effective management of the same computer in different environments.

Returnstar Electronic Information Co., Ltd has become a global leader in the computer behavior control and security management. It is the only one solution provider, of the comprehensive and perfect computer behavior control and security management for family, commerce, enterprise, office, internet cafes, school computer lab, factory, network center. These solutions (including PC E-Lock, HDD Lock, Personal Key, Net work Alarm System and Network Monitoring System) greatly enhance the efficiency of computer behavior control and security management for computer user and administrator, and solve the key problems on computer management which has disturbed PC users all over the world.

This is an installing and operating manual for Returnstar PC E-Lock Family Perfect.

Chapter 2 Product Characters

Returnstar PC E-Lock Family Perfect Version has the following strong characters:

2.1 Plug & Play, real-time control.

2.2 Easy to install and use. Anyone who knows a little about the computer can acquire the operation in 10 minutes.

2.3 Support Windows 2000/XP/2003, it is compatible with all hardware and software when installing and using.

2.4 Resist deleting, tracking by special program, uninstalling and modifying the catalogue, file, and the program of the product after it is installed. So you do not worry about that someone will rename, modify, delete, uninstall or dismiss the product.

2.5 Resist deleting the program and terminating its running through registry or task manager. So you do not worry about termination of the running by other people.

2.6 Function validly under Windows OS safe mode.

2.7 Bind PC E-lock with your PC after install, so each PC E-Lock is sole in the world. Exchange to use it is not allowed. It is like that you and your neighbor have each set of lock and key, but your keys can not be exchanged to use.

2.8 Triple protection—PC E-Lock firmware program protection, PC E-Lock hardware protection and password protection, Dual identification technology—password identification and PC double identification. Completely guarantee computer behavior control and security management. It is of the highest security and reliability.

Chapter 3 Product Install and Uninstall

3.1 System Requirements:

Ensure your PC has the following characters:

- USB 1.1 or above
- 80X86 compatible computer system
- More than 500MB HDD free space, and more than 32MB memory.
- Operating System: Windows 2000/XP/2003.
- Make sure you have installed LAN Card in the computer.

3.2 Product Install



Important Statement: *The product series has been significantly upgraded. If your version is under V9.0, uninstall it after decrypting the files (folders) and secret disk and then install the new version V9.0.*

Plug PC E-Lock into USB port, and click “*SETUP.EXE*” to install this product. Finish installation according to the prompt.



Caution: *Make sure to plug PC E-Lock into USB port to install, otherwise installation cannot be finished.*

After finishing installing, restart the computer and plug PC E-Lock into USB port. It will automatically popup Product Main Interface, please refer as follows:



Caution: Because of the speciality of the product, any shortcut will not be created either on menu and desktop in OS, or on [add and remove program] after setup.

3.3 Uninstall

Under the login state, click “*SETUP.EXE*” to uninstall and then finish it according to the prompt on Uninstall Interface. Please make sure to restart computer after uninstall.

Chapter 4 Product Usage

4.1 Work Mode

This product has two work modes: Administrator Mode and Controlled mode.

Administrator Mode: With PC E-Lock plugged into USB port, the computer can be used without any limitation. Namely it is under an uncontrolled mode. You can set functions under Administrator Mode.



Caution: "My Log" can only work under the Administrator Mode.

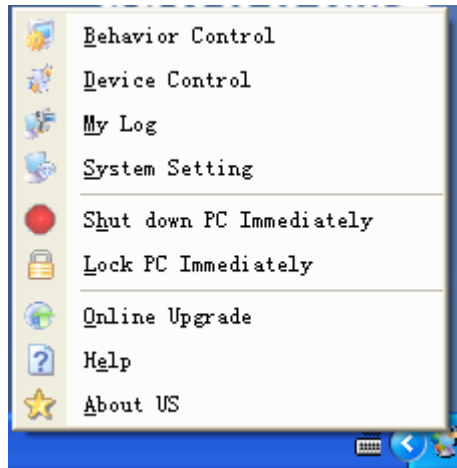
Controlled Mode: After you have pulled out PC E-Lock, the program will control the computer behavior and system operation according to your setting. Namely it is under Controlled mode.

Switch Work Mode: Two work modes can be freely switched by plugging and unplugging PC E-Lock.

4.2 Product Login

Plug PC E-Lock into USB port, the system will directly enter into the product main menu, or display small icon in the taskbar at the lower-right corner of the desktop. It means the Login is successful. You can also click the small icon in the taskbar to enter into the product main menu, or right-click the small icon to display the following shortcut menu,



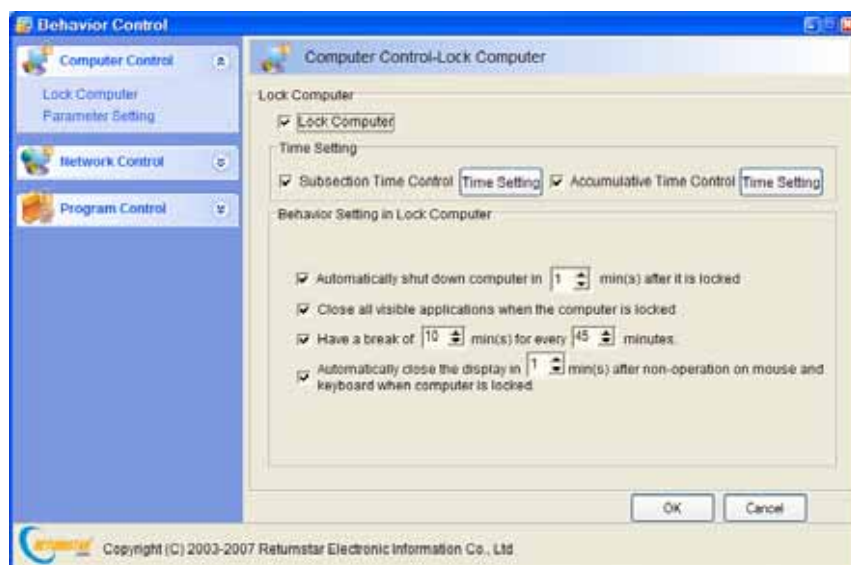


4.3 Behavior Control

Provide functions of “*Lock Computer*”, “*Network Control*” and “*Program Control*”. Effectively control PC start, and the use of network and software under Controlled mode.

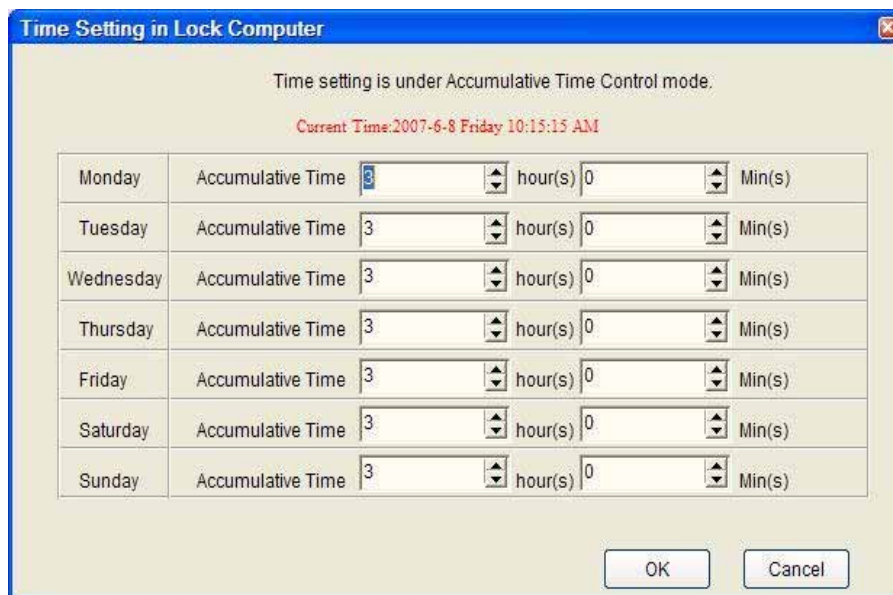
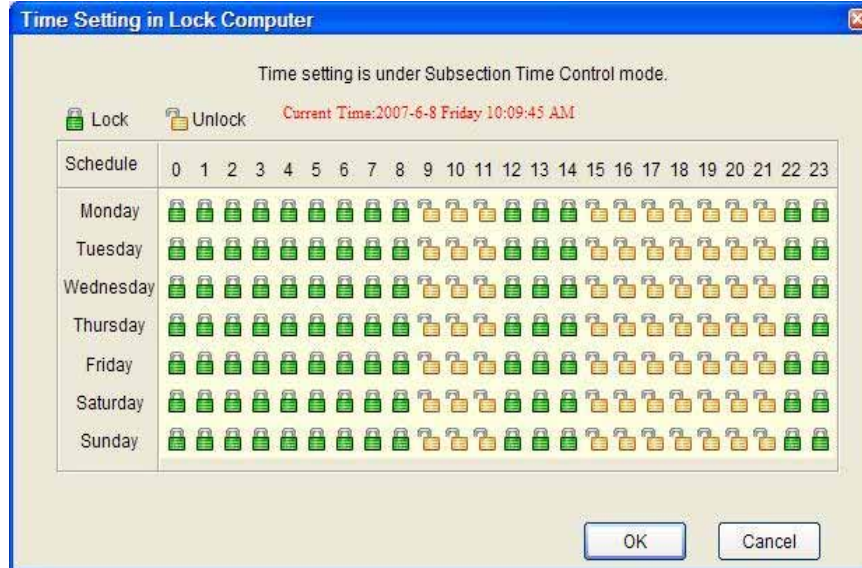
4.3.1 Lock Computer

Provide functions of “*Time Setting*”, “*Behavior setting*”, and “*Parameter Setting*”. You can conduct time setting in “*Lock Computer*” and regulate the computer behavior when or after locking computer; it is convenient for user to manage the computer. Please refer as follows:



4.3.1.1 Time Setting

Control the computer according to your Subsection and Accumulative Time setting here. The system default is “Locked” from 12:00 to 14:00 and 22:00 to 8.00 a day, and the default Accumulative Time is 3 hours per day. As follows,



Prompt: If the Subsection Time Control and Accumulative Time Control management are set simultaneously, both of them will work. The rule is obeyed in the settings referred to the Subsection Time Control and Accumulative Control.

4.3.1.2 Behavior Setting

Set the conditions of automatically locking the computer and the computer activities when or after it is locked. It is a very important measure for Behavior Control.

Automatically shut down computer in [] minutes after it is locked: Once the function is selected, computer will automatically turn into PC E-Lock Screensaver after locking the computer at any time or in any way, and shut down the computer in 0-60 minutes. The system default is one minute and “*Enabled*”.

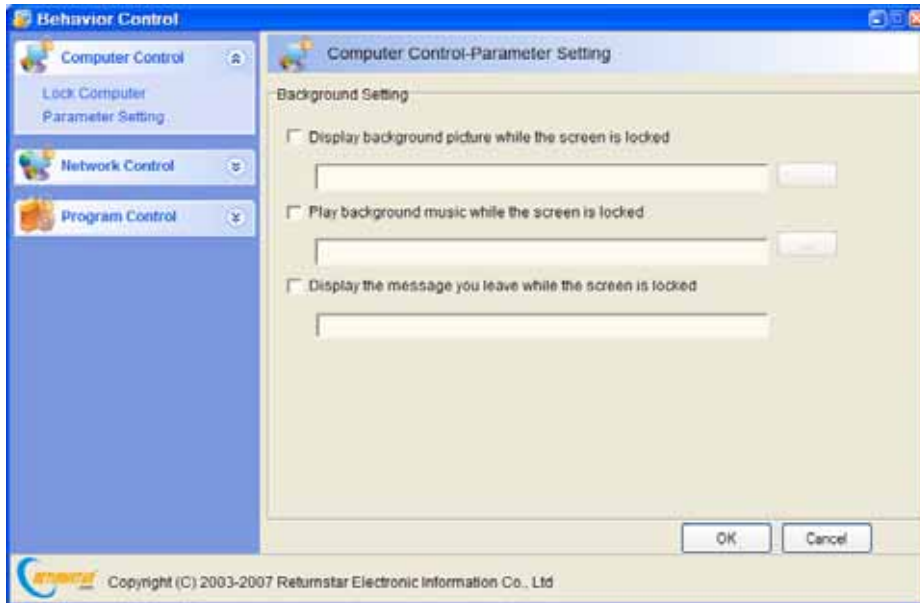
Close all applications when the computer is locked: When the computer is locked, all open applications at the taskbar will be closed. The system default is “*Enabled*”.

Have a break for [] minutes for every [] minutes: To protect eyesight and adjust the sitting posture, 1-30 minutes break will be made for users when using computer for every 1-90 minutes. The system default is “*have a break for 10 minutes for every 45 minutes*”. Once the using time ends, it will automatically turn into the PC E-Lock Screensaver. At that time, if someone forces to shut down the computer, it will automatically turn to the PC E-Lock Screensaver after being restarted. When the break time is over, computer will return to the available state automatically. The system default is “*Enabled*”.

Automatically close the display in [] minutes after non-operation on mouse and keyboard when computer is locked: When the computer is locked, it will automatically close the display in 1-60 minutes after non-operation on mouse and keyboard in order to protect the display. User who would like to use the computer just needs to move the mouse slightly or press the keyboard, system will automatically turn to PC E-Lock Screensaver. The system default is “*Enabled*” and in “*one minute*”.

4.3.1.3 Parameter Setting

Set the Background character of PC E-Lock Screensaver which appear when the computer is locked, such as “*Display background picture*”, “*Display message information*”, “*Play background music*” and etc. Please refer as follows,



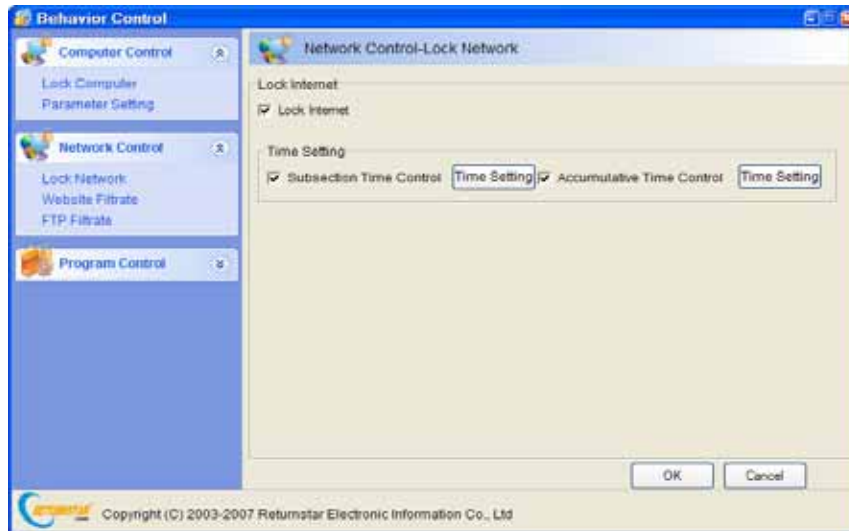
Display background picture while the screen is locked: Set your background picture as the PC E-Lock Screensaver Interface. To avoid pattern distortion, the user had better to choose the picture size according to your display resolution. We provide some delicate background patterns for download in our website, including 1024x768 and 800x600 image size. The system default is “*Disabled*”.

Play background music while the screen is locked: When computer is locked, the system will play your set background music circularly with the PC E-Lock Screensaver Interface appeared. Only “.mid” file of music is supported. We provide some euphonic background music for download in our website. The system default is “*Disabled*”.

Display message you leave while the screen is locked: Display the rolling message you leave on the PC E-Lock Screensaver Interface. The system default is “*Disabled*”.

4.3.2 Network Control

Provide functions of “*Lock Network*”, “*Filtrate Website*” and “*Filtrate FTP*”. Effectively control the using of network under Controlled Mode. Please refer as follows,



4.3.2.1 Lock Network

Provide function of “Lock Internet”. On the “*Lock Internet*”, you can lock Internet according to your Subsection and Accumulative Time Control setting. The system default is “*Enabled*” and “*Locked*” from 12:00-14:00 and 22:00-8:00, and the default Accumulative Time is 2 hours per day.



Prompt: After you have selected “*Lock Internet*”, please restart the computer. Then PC E-Lock will lock all functions related to network automatically. The chatting tools and other programs relative with internet will fail in connecting with internet.

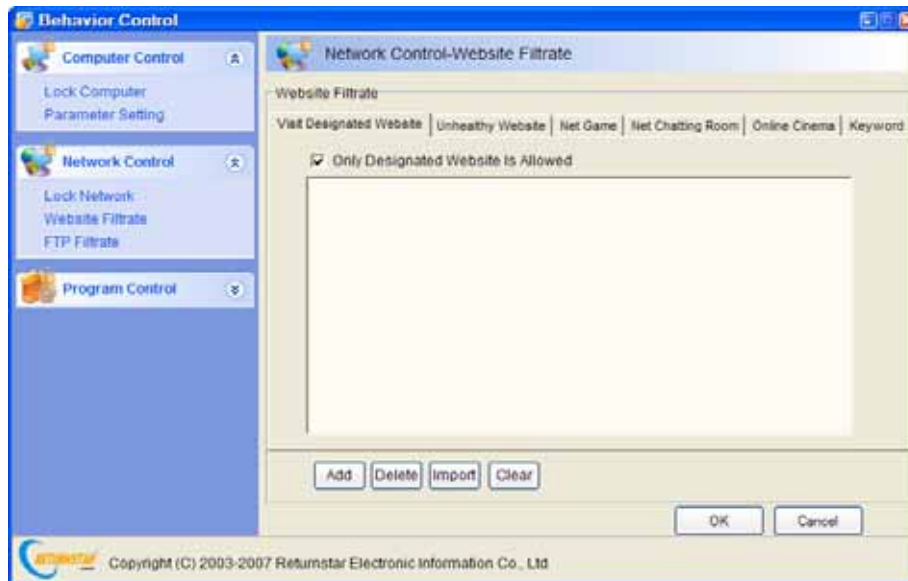
4.3.2.2 Website Filtrate

Provide functions of “*Visit Designated Website*”, “*Filtrate Unhealthy Website*”, “*Filtrate Net Game*”, “*Filtrate Net Chatting Room*”, “*Filtrate Online Cinema*” and “*Filtrate Keyword*”. Through website filtration, you can effectively control your visiting websites. Under Controlled Mode, if you select “*Visit Designated Website*”, only the websites from designated website list can be visited; select “*Filtrate Unhealthy Website*”, “*Filtrate Net Game*”, “*Filtrate Net Chatting Room*”, and “*Filtrate Online Cinema*”, the system default is to “*Lock the websites which are in the PC E-Lock database and you added to filtrate website list*”; select “*Filtrate Keyword*” and the system defaults are to “*Lock websites which are of the keyword character form the keyword list*”. It as well provides function to import website or keyword in “.txt” file, and one website address or keyword is for one line. Same websites or keywords imported will not be repeated. As follows,



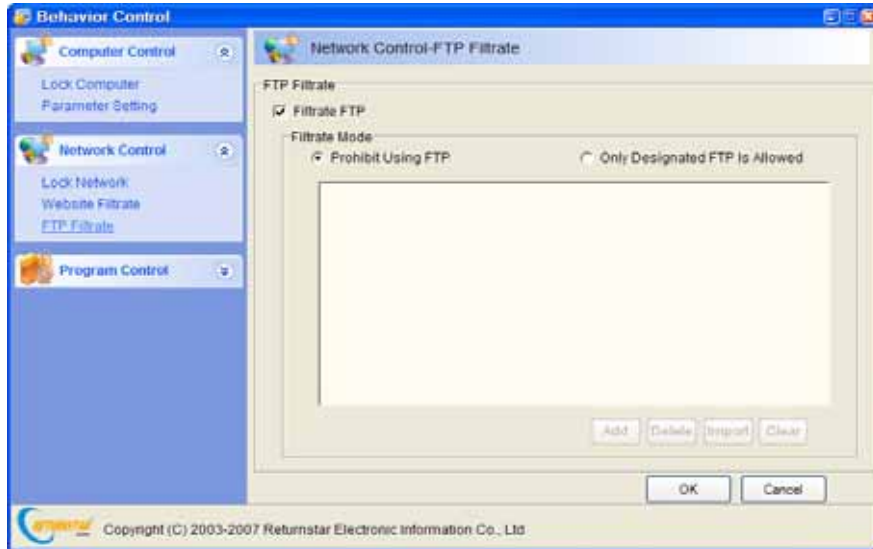
Prompt:

1. The added website must be of the First Class Domain Name. For example, both <http://www.returnstar.com> and <http://www.returnstar.com/index.htm> are the same Class Domain Name. You must type whole website address, namely, “http: //www.” not www.returnstar.com or [returnstar.com](http://www.returnstar.com). Then all websites including [returnstar.com](http://www.returnstar.com) will be forbidden or designated.
2. The default internet homepage must be set as “about: blank”.



4.3.2.3 FTP Filtrate

Provide functions of “*Only Designated FTP allowed*” and “*Prohibit Using FTP*”. By controlling FTP upload and download, you can effectively control your visiting website character under Controlled Mode. The system default is “*Enabled*” to “*Prohibit using FTP*”. As follows:



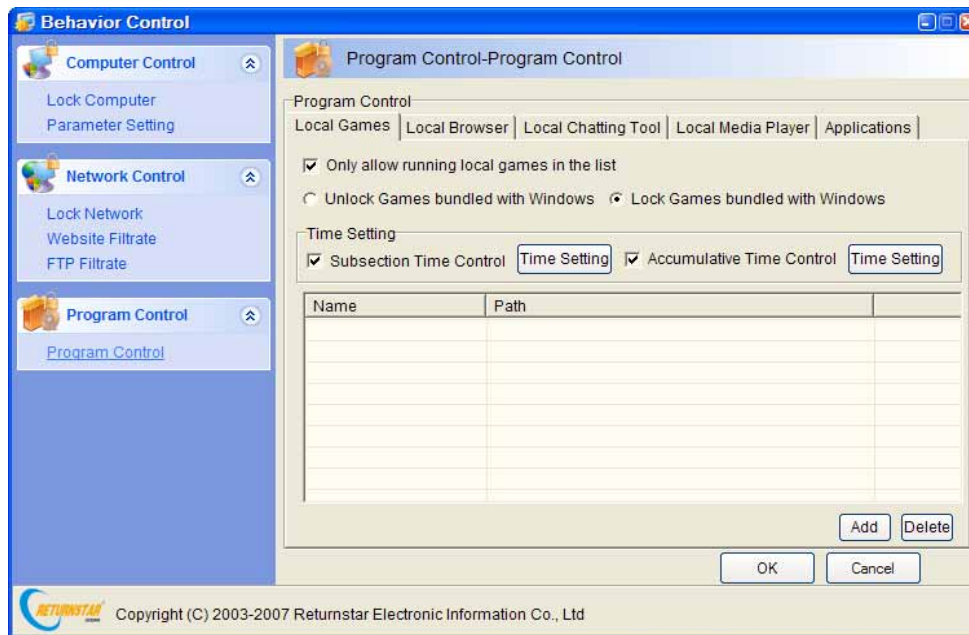
4.3.3 Program Control

Provide functions of “*Applications Control*”, “*Local Games Control*”, “*Local Browser Control*”, “*Local Chatting Tool Control*”, and “*Local Media Player Control*”. You can effectively control the program (lock software of computer) under Controlled Mode.

4.3.3.1 Local Games Control

Select the function; you can set your allowing games. Provide “*Lock Games bundled with Windows*” and “*Unlock Games bundled with Windows*” functions. (Such design is to meet the user’s requirement on restricting local games but running local games bundled with Windows.) The system default is “Enable” to play local games.

You can “*Lock local games*” according to your Subsection and Accumulative Time Control setting. The system default is “*Unlock*” *all the time*, and the default Accumulative Time is 24 hours per day. As follows,



4.3.3.2 Local Browser Control

Select the function and you can set your allowing browser. The system default is “Enabled” to run IE

You can control Web Browser according to your Subsection and Accumulative Time Control setting. The system default is “*Locked*” during 12:00-14:00 and 22:00-8:00, and the default Accumulative Time is 2 hours per day.

4.3.3.3 Local Chatting Tool Control

Select the function and you can set your allowing local chatting tools. The system default is “Enabled” to use local chatting tool.

You can control the local chatting tool according to your Subsection and Accumulative Time Control setting. The system default is “*Lock*” during 12:00-14:00 and 22:00-8:00, and the default Accumulative Time of chatting tool is half an hour per day.

4.3.3.4 Local Media Player Control

Select the function and you can set your allowing local media players. The system default is “Enabled” to use local media player.

You can control the local media player according to your Subsection and Accumulative Time Control setting. The system default is “*Lock*” during 12:00-14:00 and 22:00-8:00, and the default accumulative time is 2 hours per day.

4.3.3.5 Application Control

Set your allowing applications here. The default is enabling “program bundled with Windows and Office software etc (except games bundled with Windows)”. Click “*Import Installed Program*” to search the installed programs on the computer automatically, and control the applications according to your requirements. Thus it can effectively control the software use under Controlled Mode.



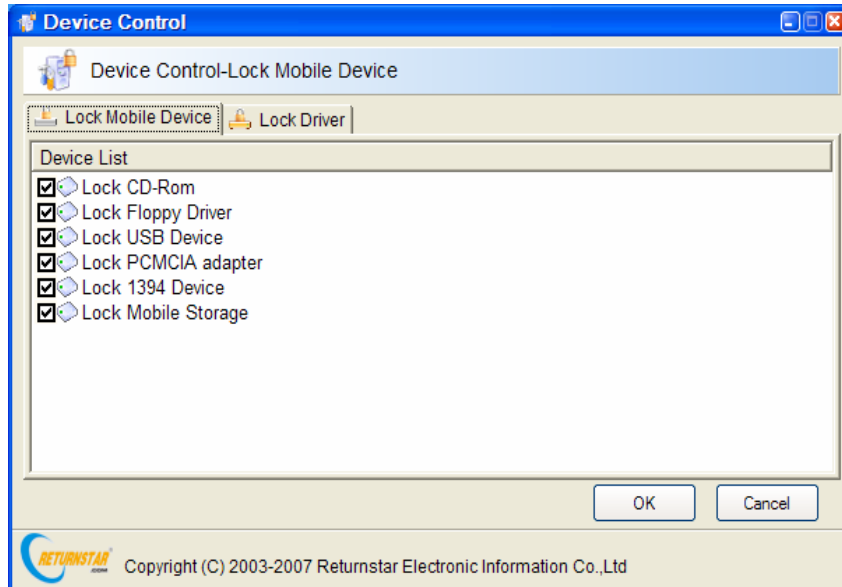
Prompt: *You also can add shortcut of any program for program control.*

4.4 Device Control

Provide functions of “*Lock Mobile Device*” and “*Lock Drive*”. With these functions, you can effectively control the hardware using under Controlled Mode. Select devices which you need to lock from provided hardware list then click “*OK*” to save.

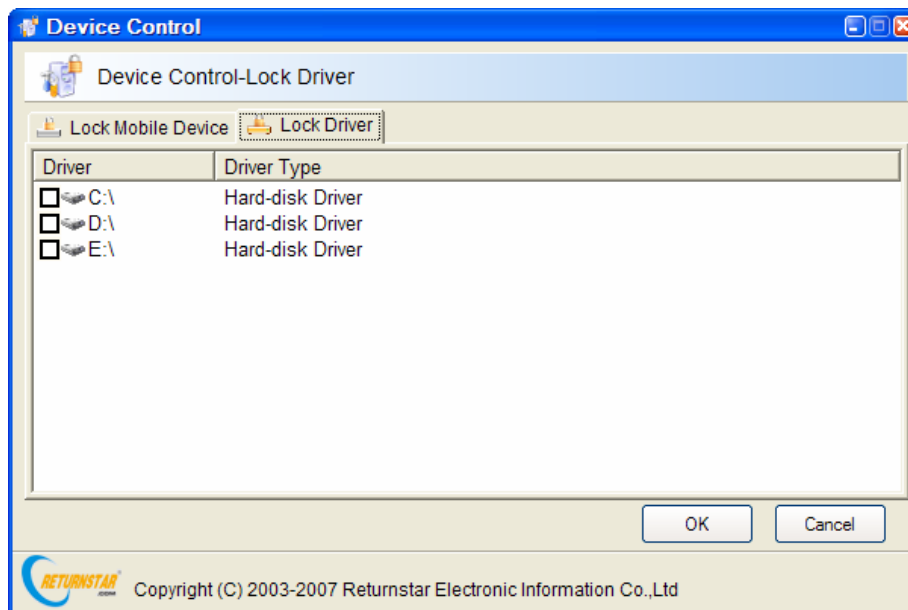
4.4.1 Lock Mobile Device


Provide “*Lock CD–Rom*”, “*Lock Floppy Drive*”, “*Lock USB Device*”, “*Lock PCMCIA Adapter*”, “*Lock 1394 Device*”, and “*Lock Mobile Storage*” etc. Here you can effectively control the computer to install or copy the adult, violent or unhealthy software, games, programs and files through such devices and avoid virus, porn-information intrusion and secret file revealed under Controlled Mode. The system default is “*Lock all devices*”. As follows,



4.4.2 Lock Driver

Provide a list of all current drivers and extended drivers connected with PC to select. The system default is “unlocked”. As follows,



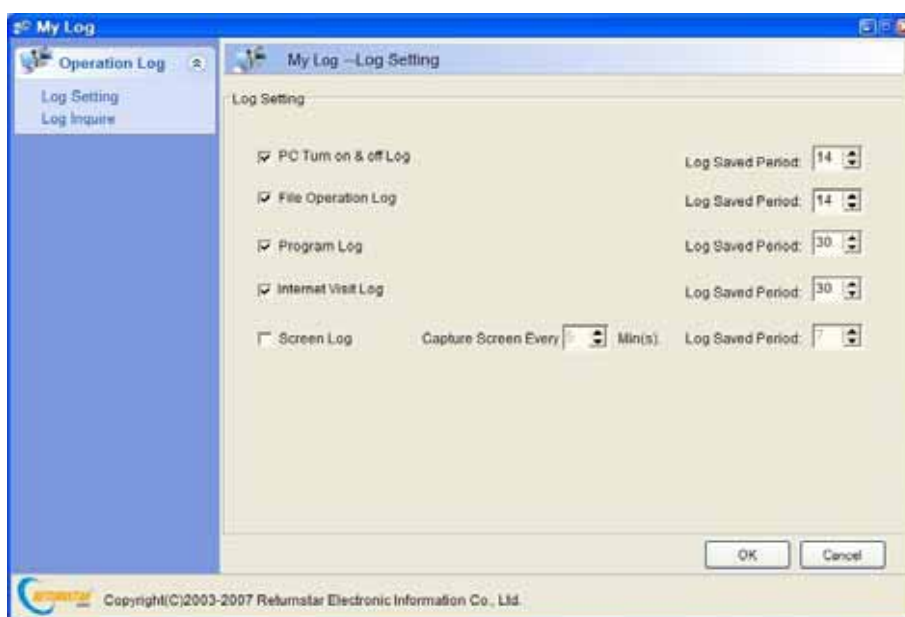
 **Prompt:** No matter which equipment you select, we are setting to unlock any kinds of keyboard and mouse (USB, parallel and serial port or wireless).

4.5 My Log

Provide “Setting”, “Inquire”, “Clearing up” and “Export” functions for “Start PC Log”, “File Operation Log”, “Program monitor Log”, “Website Monitor Log” and “Screen monitor Log”. By log setting, you can effectively monitor the computer and grasp the administrated user’s habit, discover and improve the scientificity and rationality of PC E-Lock management setting under Controlled Mode.

4.5.1 Log Setting

Set the saved period of Monitor Log. As follows:

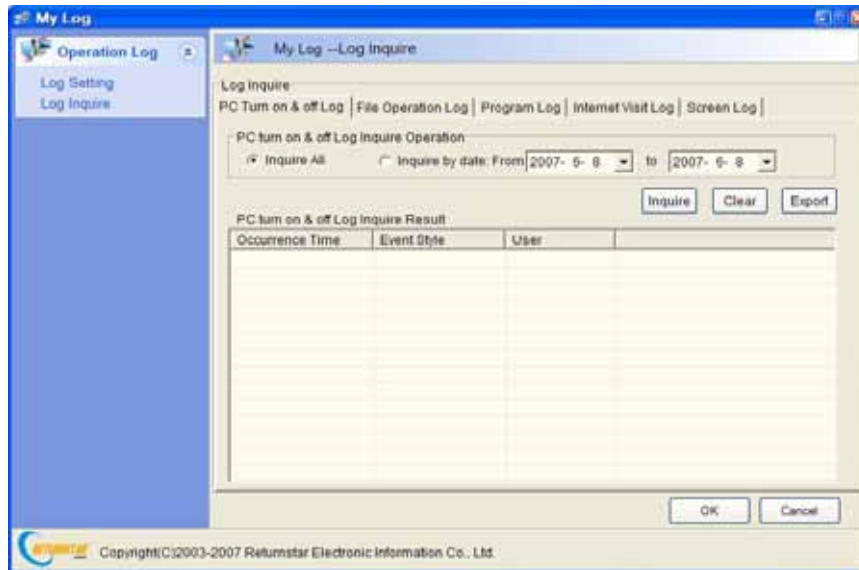


4.5.2 Log Inquire

Provide “Inquire”, “Clear” and “Export” for saved Record of Monitor Log according to the schedule. Click “Inquire” button to refresh the record in the current list. Click “Clear” button to clear up the current record. Click “Export” button to export the record into “.txt” file.

4.5.3 PC Turn on & off Log

Convenient to inquire about the details recorded under Controlled Mode, including PC Start, Logoff and Shutdown Schedule, Login Schedule and Login User Name etc. It can save the record up for 0 to 14 days. The system default is 14 days and “Enabled”. As follows,



4.5.4 File Operation Log

Convenient to inquire about the details of file operation recorded under Controlled Mode, including Occurrence Time, Affair Style, Details etc, (such as “Copy”, “Delete”, “Move”, “Rename”, “Open”, “Close” etc). It can save the record for 0-14 days. The system default is 14 days and “Enabled”.

4.5.5 Program Log

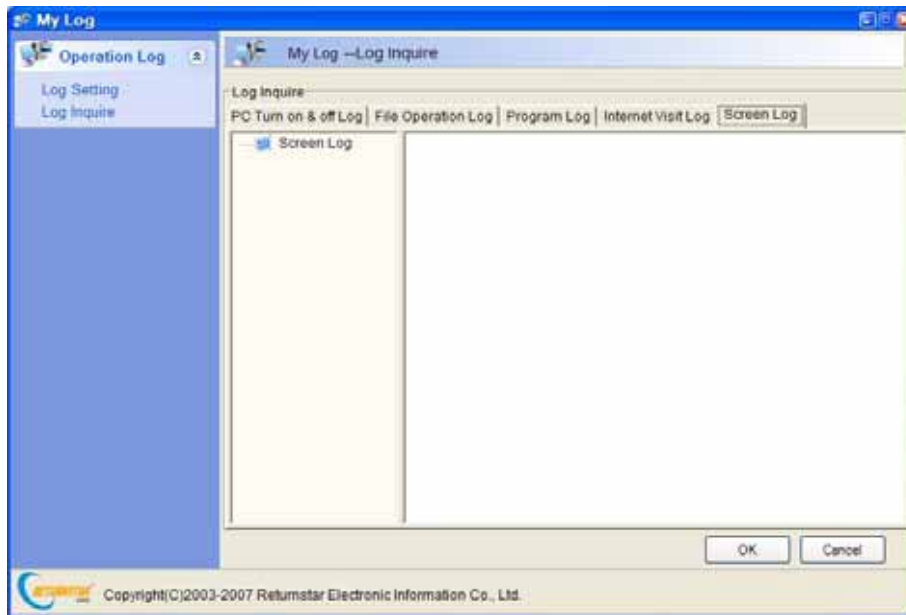
Convenient to inquire about the details of program running recorded under Controlled Mode, including Occurrence Time, Program Name and Affair Type etc. It can save the record up for 0-30 days. The system default is 30 days and “Enabled”.

4.5.6 Internet Visit Log

Convenient to inquire about the details of internet visiting recorded under Controlled Mode, including Occurrence Time, Website Address and Type etc. It can save the record for 0-30 days. The system default is 30 days and “Enabled”.

4.5.7 Screen Log

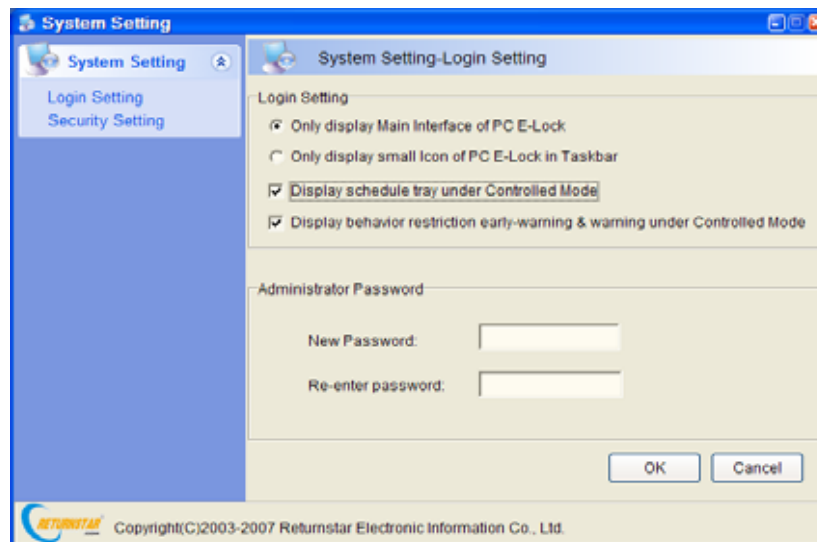
Convenient to inquire about the screen image recorded under Controlled Mode. We can set to capture screen every other 5 to 60 minutes, (the system default is 5 minutes); and the record can be saved for 0-7 days (the system default is 7 days and “Disabled”) Since that the screen records need for large MD space, it is recommended to delete records by selecting “delete” on the right-key menu of the file or folder in the left file list after every time you check it. As follows,



4. 6 System Setting

4.6.1 Login Setting

Set the product login method and administrator password. As follows,



4.6.1.1 The Main Interface of PC E-Lock

Only the Main Interface is displayed when logging in. The system default is "Enabled".

4.6.1.2 The small icon of PC E-Lock in Taskbar

Only the small icon is displayed in the taskbar at the lower-right corner of the desktop when login. Recommend to choose this function for your convenience after this product installed. The system default is “*Disabled*”.

4.6.1.3 Display schedule tray under Controlled Mode

Under Controlled mode, the schedule tray will be displayed at the upper-right corner of the screen. Once the user moves the mouse to the upper-right screen, the schedule tray would appear. By contraries it would automatically hide. This facilitates you to view the computer behavior control schedule. All behavior control related to time will be displayed. The system default is “*Enabled*”.

Schedule	
Lock PC	Unlock
Eyes Protection	Unlock
Lock Internet	01:59:31
Lock Browser	01:59:58
Lock Game	Unlock
Lock Chatting tool	00:30:00
Lock Player	01:59:58
Lock Program	Unlock

4.6.1.4 Display behavior restriction early-warning and warning under Controlled Mode

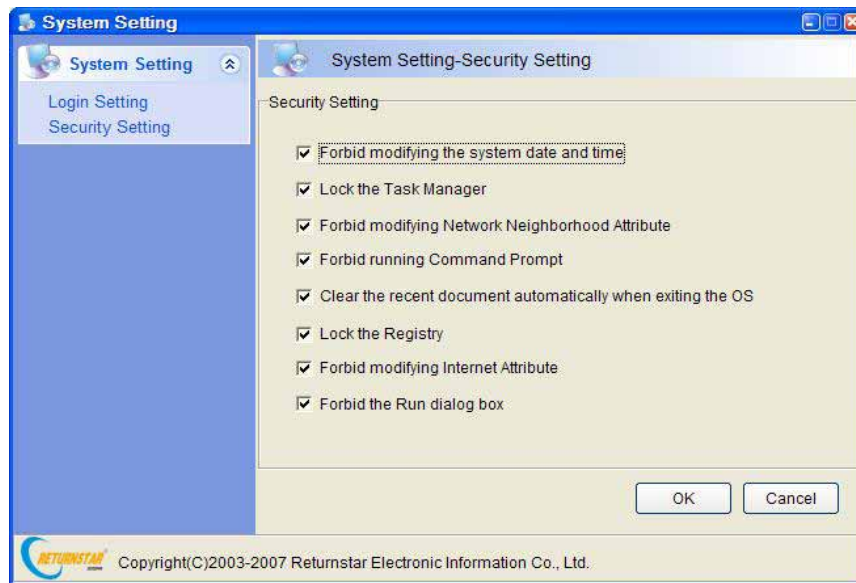
Under Controlled Mode, behavior restriction early-warning and warning will be displayed in the middle of the screen. For example, the system will automatically popup the prompt in 5 minutes before game time ends, under Controlled Mode. In that case, enough time is considered for saving game and the management will be more humanized. Time arrival early-warning prompt is set for 5 minutes except eyesight protection mode for 1 minute and. The system default is “*Enabled*”.

4.6.1.5 Administrator Password

Modify the administrator password, which is required when to login (It will be input directly into the lock.)

4.6.2 Security Setting

Restrict others from using the computer system to ensure the system security and PC E-Lock normal working by this setting. As follows,



4.6.2.1 Forbid modifying the system date and time

Forbid modifying the system date and time under Controlled Mode. The system default is “*Enabled*”.



Prompt: Strongly recommend setting up BIOS password to prevent BIOS time from being modified.

4.6.2.2 Lock the Registry

Forbid opening the system registry under Controlled Mode. The system default is “*Enabled*”.

4.6.2.3 Lock the Taskbar Manager

Forbid opening the task manager under Controlled Mode. The system default is “*Enabled*”.

4.6.2.4 Forbid modifying Internet Attribute

Forbid modifying the system Internet attribute under Controlled Mode. The system default is “*Enabled*”.

4.6.2.5 Forbid the Run dialog box

Forbid the Run dialog box under Controlled Mode. The system default is *“Enabled”*.

4.6.2.6 Forbid running Command Prompt

Forbid running the system command prompt under Controlled Mode. The system default is *“Enabled”*.

4.6.2.7 Clear the recent document automatically when exiting the OS,

Clear the recent documents automatically when exiting the OS. The system default is *“Enabled”*.

Chapter 5 Upgrade

We provide two ways to upgrade the product:

- Click “*Upgrade*” option on the main interface or right key menu of small icon in taskbar, and then system will automatically prompt that upgrade package is found and now it is updating (subject to version NO. and time of upgrade package). It is unnecessary to uninstall the old version’s software when to upgrade.
- You have to uninstall the old version, and then download the new version to install from our website: www.recoverystar.com if this product has been significantly improved and upgraded.

Chapter 6 Notice

6.1 The product can not be used under the Windows 95, Windows NT 3.51, and Windows NT 4.0.

6.2 All functions of the product can be used separately and multiple set, but please note the function of “*Lock Computer*” takes the priority.

6.3 It is not allowed to install another product of the same model on the same system.

6.4 PC E-Lock cannot be installed in more than one OS if you have several operating systems in your computer. Since you only have one USB Key, if you install PC E-Lock in more than one OS, after you have uninstalled it in one OS, the USB Key will be recovered to its original state, and thus you cannot uninstall PC E-Lock in another OS

6.5 Please reinstall the product under newly reinstalled operating system at once, in order to guarantee normal using.

6.6 The PC E-Lock once installed will be bound with your PC, so each one installed is the sole one in the world. Exchange to use is impossible. It is like that you and your neighbor has each set of lock and key, but your keys can not be exchanged to use.

6.7 One PC E-Lock is for one PC. The PC E-Lock installed is unable to be installed in another PC unless it has been uninstalled

6.8 Please do not touch the metal terminal inside of USB interface by your hand or metal. Keep this product away from water, fire, dropping, pressing, bending, punching, disassembling, high temperature, sunshine, humidity, and anything that will cause damage.

6.9 We designed administrator (parent) password for this product. Since your PC E-Lock is binding with your PC, be cautious to keep and secure your PC E-Lock and administrator (parent) password. It is strongly recommended to use "PCELockCopy.exe" to make backup key.

6.10 Please do not be confused with the PC E-Locks if you administer many sets of PC. It is impossible to unlock the PC by irrelative PC E-Lock, because of the corresponding relationship between PC E-Lock and PC. So it is necessary for you to identify them in numbers. E.g.: You can keep them in different envelop with serial number or mark them.

6.11 You can use USB extend cable or USB HUB to connect this product.



Important Statement: *The product series has been significantly upgraded. If your version is under V9.0, you need to uninstall it and then install the new version.*

Chapter 7 FAQ

7.1 Does PC E-Lock software affect other software running after locking the game and internet?

A: It will not affect other software running except some special 2D/3D graph and image processing program.

7.2 Is there any product with similar function in the market at present?

A: There is no similar product with such high security and efficiency in the market at present. Maybe there are some products (pure software / software+ hardware) achieve some functions but with following shortcomings:

- Easy to be decrypted.
- Easy to be uninstalled and deleted by administrator.
- Easy to terminate or delete its program in the registry and task manager.
- Invalid under the safe mode.

Please be cautious to purchase.

7.3 Can the function of lock unhealthy website block the healthy information?

A: It is possible. It is rather difficult to confine the unhealthy information. The information unhealthy or specified to the adult actually exists in the webpage which contains the keywords like “*Female*”, “*life*” and “*Make friends*”. The product adopts the strict measure to extremely block the adult topic display, together with possible affection to browse news webpage. Regarding this, parents and administrator should see both side of it.

7.4 What to do when PC E-Lock lost?

A: There is no idea for us if you lose the PC E-Lock without backup key. The new lock can be made only by telling us your administrator password, and sending us the locked PC. For your PC E-Lock, administrator (parent) password and your PC are binding together, please be cautious to preserve and secure you PC E-Lock and administer password. It is strong recommended to make backup key by PCELockCopy.exe.

7.5 What can you do if the icon still exists in taskbar after you pulled out

the PC E-Lock?

A: Your PC may be temporarily in the state of hibernation. Logoff current user and re-plug and unplug PC E-Lock; or restart PC and re-plug and unplug PC E-Lock.

7.6 The system could not recognize PC E-Lock when you plug it, how to deal with it?

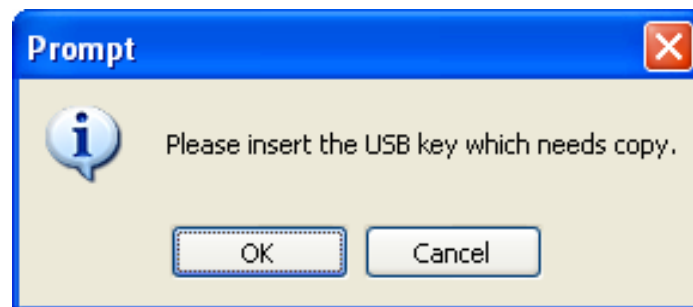
A: ● Please check whether you have set the USB port to “*Enable*” in BIOS. Steps to set BIOS: 1) Press “*Del*” key when you start the computer, and then enter CMOS setting interface; 2) select “*INTERGRATED PERIPHERALS*” option, and press “*Enter*” key to open it; 3) select “*USB Controller*” option, and press “+” or “-”, to set it as “*Enabled*”; 4) save it and exit BIOS setting.

- The USB port is in poor touch or has been destroyed, please try again into another USB ports.
- Your PC system does not work well, please restart the PC and try again.

Appendix: How to make Backup Key

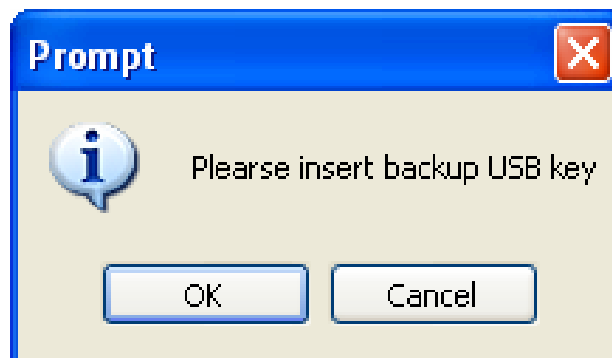
Strongly recommend you to buy one more PC E-Lock of the same type to avoid embarrassment when the key is lost. Use *PCELockCopy.exe* to make backup lock. *PCELockCopy.exe* is green software for making backup PC E-Lock, It can run on CD-Rom directly or you can copy it from HDD Lock category and run it.

Click "*PCELockCopy.exe*" and the prompt "Please insert the USB key which needs copy" popup as follows:



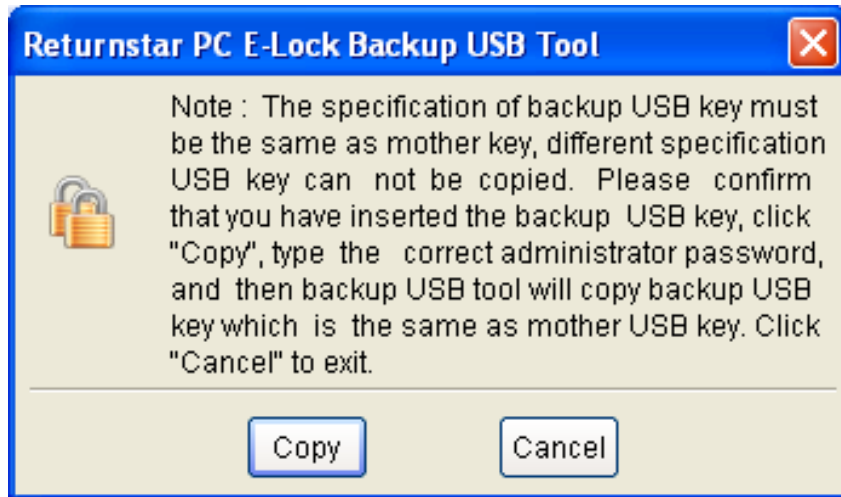
(Prompt Interface One)

Insert USB key that you need to copy and Click "OK", the prompt "Please insert backup USB key" will display, as follows:



(Prompt Interface Two)

Insert the backup USB key and click "OK", the Main Interface of making backup key will display as follows:



(Returnstar PC E-Lock Backup USB Tool)

Click “Copy”, and input the correct password in the prompt box “*Please input administrator password*”. Then it will prompt “*Successful Backup*”, and press “OK” to finish backup. PCELockCopy.exe will exit automatically. Remove both keys from USB port one by one in the end.



Prompt: *The backup and original key must be of same model. It will be unable to copy PC E-Lock in different model. The installed PC E-Lock cannot be used as backup key for other PC E-Lock. Please make the backup key again once you change the administrator password.*



Prompt: *The original and backup keys must be plugged into USB port all the time during the process of making backup key.*



Important Statement: *Make sure that you have removed any other USB device except for mouse and keyboard, otherwise Returnstar will not undertake any compensation responsibilities for any possible consequential harmful results.*